

ACMP TORONTO CHAPTER

Advancing the discipline of change management in the GTA



March 2013 Newsletter

[Change 2013: The Art and Science of Leading Change](#)

The Association of Change Management Professionals Toronto Chapter is very pleased to be partnering with the Conference Board of Canada for this exciting event! As a partner, we're able to offer our contacts a special rate to attend. Use the rebate code below when registering to save \$460 off of the total registration fee!

May 9-10, 2013

The Sheraton Centre Toronto Hotel

123 Queen St W

Toronto ON M5H 2M9

800-325-3535

Description of Event

The challenges faced by today's change managers are daunting. In this environment, change managers may need to redesign operations or processes, implement new technologies such as social media, cloud computing, or big data, or just cut costs and increase efficiency. How can you ensure that your change management strategy can handle global

competition, volatile commodity prices and markets, changing regulations, and an aging workforce? Join national and international experts, including renowned change author **Daryl R. Conner** and learn how to execute change effectively in both private and public sector environments.

You'll hear from some of the top experts on Change Management from Canada and the US, including:

Daryl R. Conner, Chairman, Conner Partners, United States

Sylvie Charbonneau, President, Brio Change

Kelly Hechler, Senior Manager, Social Media and Digital Communications, TD Financial

and many more ...

Join us to meet and learn from a wide range of leaders, and benefit from their change management experiences as they discuss how you can:

redefine resistance to change, execute change effectively in private and public sector environments, focus change initiatives on improving performance, deal with change anxiety to increase engagement, sustain momentum in long and complex change efforts, identify and avoid the most common change program pitfalls, use social media to support change, compare and choose from different change approaches, or combine the best of each, build a change management function in your organization, avoid overloading people with change, Learn about new ideas such as gamification

Registration for Event

Register online for this event and quote rebate code **PRM6** to save \$460 off of the total registration fee! You may use this rate for yourself or a colleague, but please note that it is available for non-registered delegates only.

For more information and to register, please visit:

http://www.conferenceboard.ca/conf/change/default.aspx?utm_source=confpartner&utm_medium=email&utm_campaign=PRM6ACMP

If you have any questions on the event, or this special rate, contact Joel Elliott at elliott@conferenceboard.ca.

March 6 Event – Best Practices in Change Management

We would like to thank all the Toronto members and non-members for joining us at the Montgomery Inn on March 6. This was our first learning and education event as a Toronto Chapter and we had over 50 people in attendance. There was a very positive rating of 72%, including comments "great evening, well done", "topics were good refresher", "I loved hearing the speakers and questions", and "very good combination of speakers, thanks for the opportunity."

We also heard your feedback regarding the location of the event, increasing opportunities to dialogue and network, and additional presentations on real experiences and case studies. Look for these features in our upcoming events.

A warm thank you to our presenters, Phil Buckley, Zillay Ahmed and Catherine Daw for taking the time to share their expertise and experiences with us.



Catherine Daw "Keeps it Simple" when "Using the Right Change Language"



Zillay Ahmed shares experiences in "Breaking Organizational Silos"



Phil Buckley talks "Change with Confidence: Helping Leaders Lead Change"

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VOLUNTEER OPPORTUNITIES

We continue to look for Toronto Chapter members to volunteer experiences and talents. If you are interested in volunteering, we have several opportunities:

- Communication development (soliciting and writing articles)
- ACMP Toronto Chapter Website creation and management
- Support for Chapter Sponsorship
- Many other development activities

Please feel free to forward this newsletter to your colleagues and change management professionals.

Contact us for more information:
e-mail: acmptoronto@gmail.com
tweet: @acmptoronto #acmpto

You can also find us on the chapter pages of www.acmpglobal.org

We want to hear from you!

Your ACMP Toronto Chapter Transitional Board



Join us at the ACMP 2013 Global Conference

The ACMP Toronto Chapter invites you to attend the ACMP 2013 Global Conference in Los Angeles, California April 14-17, 2013. The conference agenda offers a full range of topics to further enhance your skills, knowledge and career development.

and events that arise



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