ACMP TORONTO CHAPTER

Advancing the discipline of change management in the GTA



December 2013 Newsletter

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Happy Holidays!

On behalf of the ACMP Toronto Chapter Transition Board, we would like to wish all of you a safe and wonderful holiday season and a very happy new year. Thank you for all of the great things that you do to support the Chapter. We look forward to many great activities and events in 2014.

Elections Update

Early in 2014, we will be running elections for the full ACMP Toronto Chapter Board. The Call for Candidates will open in mid-January. A special communication will be sent to all ACMP members, along with nomination information. Stay tuned for more information in January.

Monthly Member Profile:



ACMP Toronto Fiscal 2012 Financial Highlights

May 31 completed the first year of "business" for the ACMP Toronto Chapter. This year, Chapter revenues were comprised of a one-time grant from Global, member dues (a portion of your Global fees is transferred to the Chapter), and Chapter event charges. In the future, we hope to have revenues

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Introducing our New Director of Communications

Deb Trouten is the new Director responsible for chapter communications. Deb has been a member of the ACMP Toronto Chapter since 2012 and has provided change communications strategies and services for more than 15 years. She's certified with Prosci, is an accredited public relations professional (APR) and is also an accredited corporate board director (ICD.D).

What is your experience with change management?

I have assisted a number of companies to implement everything from enterprise-wide transformational changes, to large information systems, to new policies and human resource benefits. I've been practicing in the corporation communications and change communications field for more than 20 years and became certified in change management processes in 2012.

What has been your most significant challenge when implementing change management?

The volume and velocity of change is high in many organizations today and the most significant challenge I'm finding is organizational change fatigue followed closely by an inadequate case for change. If the case is not compelling, it can be challenging.

What has been your greatest success when implementing change management?

There have been many, but I think it is most gratifying when we really capture the hearts and minds of middle management by giving them the change tools they can use to champion change and engage their teams on a day-to-day basis in a business as usual environment. That's been pivotal to all of the change management success stories I've been involved in.

Change Management 2014

Change Management 2014 is the preeminent conference for

enhanced with corporate sponsorship. The Chapter costs incurred in 2012 were mainly for the four Chapter events, which ranged between \$450 and \$2,300. Although we are a not-for-profit association and there are no salaries paid, we need to maintain a reserve to operate and meet obligations. Our reserve at the end of the fiscal year was \$2,330.

Looking to fiscal 2013, the Chapter will be incurring start-up costs, including incorporation and Director's insurance as per ACMP Global requirements, and creation of a Chapter website. As mentioned, we are pursuing corporate sponsorships to increase revenues, which will allow us to continue to provide you with even more stimulating and motivating Chapter events.

Your Board of Directors is firmly focussed on building on this year's successes, and delivering on our commitments to you, the members of the ACMP Toronto Chapter.

Note: The fiscal year for ACMP Global, and hence for ACMP Toronto Chapter, is June 1 to May 31, thus Fiscal 2012 covers June 1, 2012 to May 31, 2013.

Thank you for Attending the November Chapter Event

We had an exciting evening at The Brazen Head Irish Pub on

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Change Management Professionals. It is the largest gathering of all levels of change practitioners. This annual event (formerly called the ACMP Global Conference) is produced by the Association of Change Management Professionals (ACMP). Change Management 2014 will be held from March 30 to April 2, 2014 in Orlando, Florida. This 2.5 day event is the must-attend conference for change practitioners and anyone who works in a fluctuating environment and wants to positively influence change.

As an added bonus, ACMP Global has extended the reduced rate of \$1,495 for members and \$1,745 for non-members (no reduced rates on group charges) until January 31, 2014! Tied to that, for the Chapter that gets the most new registrants, ACMP Global is awarding that Chapter the opportunity to work with a marketing professional and a graphic designer to create a marketing and/or educational piece for the Chapter! For more information on this promotion, go to the ACMP Toronto Chapter website.

Registration is open until February 28, 2014. Use the promotion code TORONTOCHAPTER when registering to get the discount. For more information and to register, please visit the following website: http://acmpglobal.site-ym.com/page/2014ConferenceHome/? or send an email to conference@acmpglobal.org.

ACMP Toronto Chapter Newsletter

Please feel free to forward this newsletter to your colleagues and change management professionals. Contact us for more information:

email: acmptoronto@gmail.com
tweet: acmptoronto@gmail.com

You can also find us on the Chapter pages of www.acmpglobal.org

Click here to sign up to our mailing list

November 26. Guest speaker, Rob Oddi, presented on "Stakeholder Engagement 3.0" and provided the group with tips, tools and resources for effective stakeholder engagement in 2013. You can listen to Rob's presentation at the following link: http://vimeo.com/80759379.
Thank you to everyone who attended. Stay tuned for

information on our next Chapter

event in the new year.

Please Join ExperiencePoint to Experience Change!

You're invited to join
ExperiencePoint and a group of
global change leaders on
Tuesday, February 4th for a
one-day ExperienceChange
workshop. You will experience
ExperiencePoint's learn-by-doing
approach to teach change
leadership. ExperiencePoint
applies technology and team
work in a purposeful way to
stimulate meaningful
conversations and stretch people
out of their comfort zones. Are
you up for the challenge?

You can expect:

- The essentials of a year-long change journey in a one-day workshop
- Exposure to a new approach for teaching and leading change
- An opportunity to work and share experiences with a diverse group of change leaders. The day

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will wrap at 4pm, but you are invited to unwind until 5pm over wine and cheese.

ExperiencePoint:
ExperienceChange Workshop
Tuesday, February 4th, 2013
Ivey ING Direct Leadership
Center
130 King Street West
Toronto, Ontario

Workshop Price: \$199 (special ACMP membership price; regular price is \$495pp)
To register, please contact support@experiencepoint.com

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