

ACMP Toronto Chapter 2017 Annual General Meeting (AGM)

Looking Back and Looking Forward

June 14, 2017



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Advancing the discipline of change management

Agenda

- Welcome
- Past, present, future of change management
- AGM Call to Order
- Toronto Chapter President's Report
- Toronto Chapter Financial Statement Review
- Introduction of the Toronto Chapter 2017-2018 Board of Directors
- Q & A



The Way Change Management is Changing

June 14, 2017



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History ...



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Timeline



1947
Kurt Lewin
Unfreeze ...



1992
Daryl Conner
Speed of Change



1996
John Kotter
8 Steps



2010's
Associations &
Professionalism

1979
William Bridges
New Beginning &
Transitions



1995
Jeanenne La Marsh
Changing the Way
we Change



2000's
Methodologies
ADKAR®
AIM®
Managed Change
McKinsey
Boston Consulting

Where next



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Current Day

Change Management is ...

- A process
- An experience
- A methodology
- A discipline
- Delivery of the organizational strategy
- A series of tasks
- A competency
- Leadership
- Organizational Development
- Coaching
- Process Improvement
- Communications
- Training
- Inside/Outside Project Management
- Part of the Business Analysis
- Delivered by a consultant
- Hard/Easy ... Fast/Slow ...



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Where to next ...



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President's Report

Karen Sedore



Karen Sedore CCMP, PMP
Advisor, Change Management at
Region of Peel



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2016-2017 Toronto Chapter Achievements

- Membership
 - 20% increase in membership – almost 300 ACMP Toronto members
 - 600+ friends
- Partnerships/Sponsorships
 - \$2500 revenue
 - Increased member benefits
- Member Engagement
 - 25 active volunteers
 - Speaker engagements
 - Networking and collaborations



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2016-2017 Toronto Chapter Achievements

- Events
 - ACMP Canadian Regional Conference
 - 3 networking events
 - 3 professional development events
 - 2 informal professional development discussion events
 - 1 webinar event
- Communications
 - 8 Newsletters
 - Social Media Presence
 - Website updates
 - Job postings
- Strategic Planning & Performance Measurement
- CCMP promotion and engagement



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Treasurer's Financial Summary Report

- Chapter Revenues : **\$11,575.83**
 - *Including:*
 - ACMP Global Membership Transfers of **\$7,030.09**
 - ACMP Toronto Chapter Event Fees of **\$2,045.74**
 - Sponsorship **\$2,500.00**
- Chapter Expenses : **\$13,166.98**
- Net Income of **(\$1,591.15)** (referred to as “Reserve” as we are a not-for-profit association)
- Chequeing Account (as of May 31, 2017): **\$7,257.79**

Highlights and Notes:

- Fiscal Year is June 1 to May 31
- There are no salaries paid
- As a not-for-profit association, we need to maintain a reserve to operate and meet obligations
- The reserve, which we refer to as Cash Flow, should be 12 months; as it stands, it is 6 months



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Thank you!

- Members
- Volunteers
- Outgoing board
 - Jayme Johnson, Secretary
 - Mirette Ghanem, Director Membership & Sponsorship
 - Kathy Cowan-Sahadath, Director Communications
 - Rich Batchelor, President



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Vision & Mission

- Vision:
 - To be the leading network of engaged professionals committed to making change successful
- Mission:
 - The Association of Change Management Professionals Toronto Chapter will advance the discipline, enable networking, share knowledge, provide professional development and grow the community.



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2017-2018 Toronto Chapter Priorities

- Member engagement
- Member benefits and retention
- Strategy development
- Performance measurement
- Toronto Chapter sustainability



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2017-2018 ACMP Toronto Board of Directors

Karen Sedore – President

Usama El Saman – Vice President

Denise Dykstra – Secretary

Sharon O’Meara – Treasurer

Jeff Kerr – Director

Sharla Martin – Director

Joanne Maxwell – Director

Mayukh Chakraborty – Director



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Q & A



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